

Information Technologies for Supporting Human Innovation and Creativity: The Evolutionary Path

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So, not a GA talk?

This is not a talk about

- Genetic algorithms
- Genetic programming
- Estimation of distribution algorithms
- Genetic-based machine learning

- ...

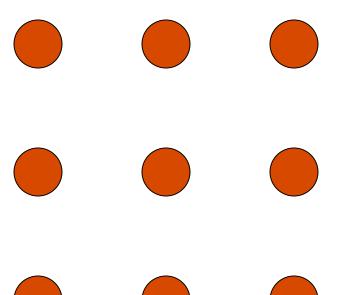
This is a talk about

- Creativity and innovation support
- The role of genetic algorithms and evolutionary computation
- How fast interaction and visual analytics improve collaboration
- The social aspects of communication in innovation processes



One Innocent Exercises (I/III)

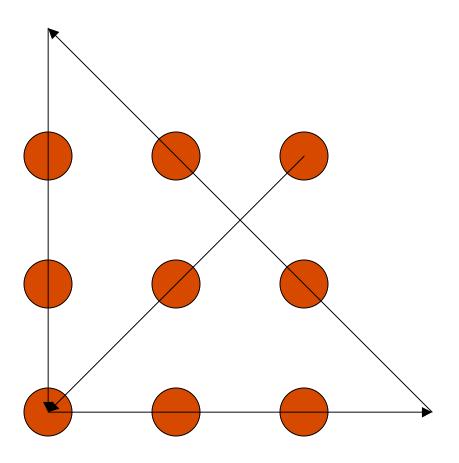
Using only four strokes, and without lifting the pen, connect all the dots



(Michal Michalko (1994). *Thinkertoys*, Ten Speed Press, 1994)



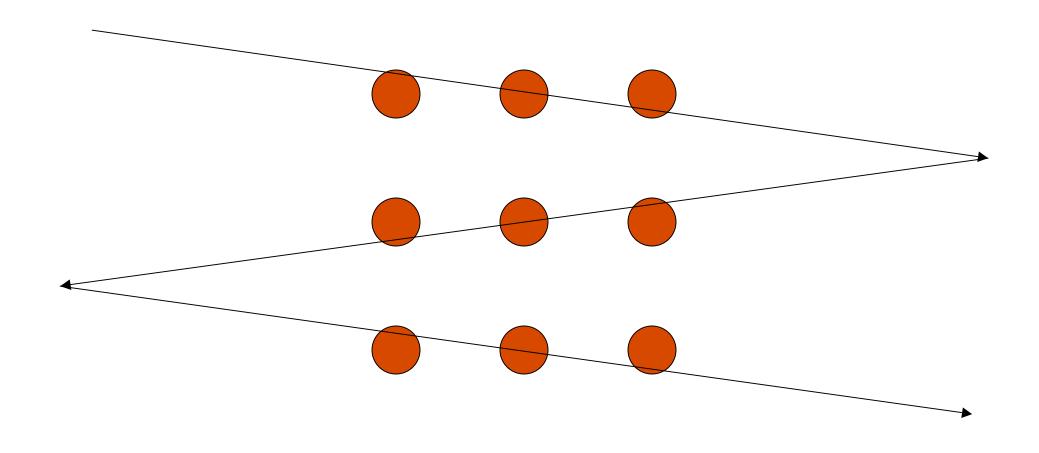
One Innocent Exercises (I/III)



Can you do it again only with 3 strokes?



One Innocent Exercises (I/III)





Why was this exercise tricky?

Adams, J.L.(1986). "Conceptual blockbusting: A guide to better ideas". Reading, MA:Adisson-Wesley.

Creativity blocks

- Perceptual
- Emotional
- Cultural/environmental
- Intellectual/expressive

- ...



An Hypothetical Real-World Scenario

- Creativity processes are collective ones
 - Design groups are becoming inherently multidisciplinary
 - Groups are no longer staying on a common location
- Computers have become mediators of collaborations
 - Email, chat rooms, blogs, wikis...
 - A flood of available information
 - Different modes of communication

The question:

"Could it be possible to take advantage of computer-mediated communication nature to support human innovation and creativity processes?"

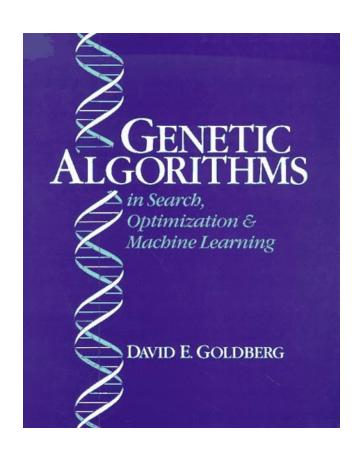


Innovation, Creativity, and GAs?



The Innovation Intuition

- Two reasons:
 - 1. The innovation intuition
 - 2. The human-computer quad chart
- The innovation intuition (Goldberg, 1983, 1989, 2002):
 - 1. Selection + Mutation = *Kaizen*
 - Selection + Crossover =Crossfertilizing innovation.





Selection + Recombination = Innovation

- Combine notions to form ideas.
- "It takes two to invent anything. The one makes up combinations; the other chooses, recognizes what he wishes and what is important to him in the mass of the things which the former has imparted to him." P. Valéry





Human-Computer Collaboration

Innovation agent

computational	Standard Genetic Algorithms	Interactive Genetic Algorithms
human	Computer Aided Design (CAD)	Human Based Genetic Algorithms
	computational	human

Selection agent



3+2 Challenges of Online Innovation

Initial three design challenges:

- Online superficiality.
- Variation in stakeholder articulateness.
- Quantity & heterogeneity of data and analytics sources.

Two more:

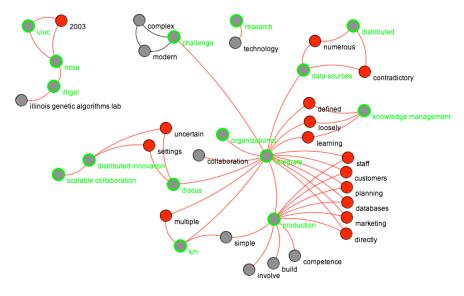
- Inadequacy of fixed structure.
- Importance of the social network of influence.

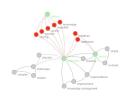


Online Superficiality

- Online communication is superficial.
- Tendency toward write-only world.
- Many distractions.
- Difficult to reflect.

Primary solution: Enhance online reflection & innovation through semantic visualization





Variation in Articulateness

Different stakeholders can express themselves differently.

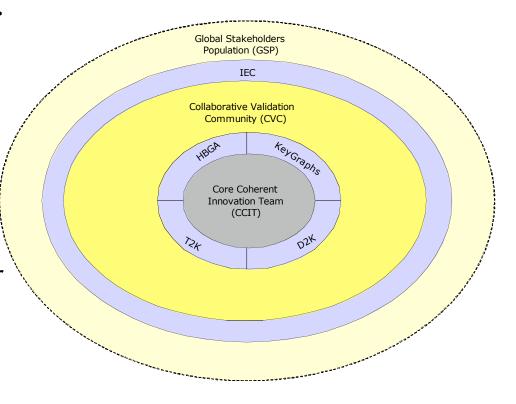
2 types:

- Explainers

- Evaluators

Primary solution:

Use full collaboration at center and interactive GA at the boundaries.





Interactive GAs

- Interactive GA replaces objective function with subjective function from a human.
- Famous example: Faceprints (Caldwell & Johnston, 1991).
- Criminal face reconstruction.
- Used from art to marketing (www.affinnova.com).

Figure: Actual photo of simulated criminal (above). Evolved image from witness using Faceprints (right). (Caldwell & Johnston, 1991)





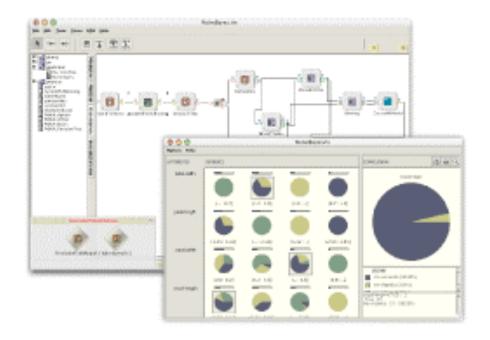


Quantity & Heterogeneity of Data

- Applications rely on diverse data sources.
- Also need problem-specific analytics.
- Want these at innovation fingertips.

Primary solution:

Build in capable data-text miner and process integrator (D2K) and provide flexible web services interface to problem-specific tools.





Inadequacy of Fixed Structure

- Two versions tried two extremes of organization.
- Amorphous discussion and fixed brainstorming protocol.
- Neither sufficiently flexible for applications
- Non intrusive approach

Primary solution:

Build increasingly flexible administrative controls for space and time topology.



How Do You Envision Then?



The Vision (I/II)

- Computers have become mediators of collaborations
 - Email, chat rooms, blogs, wikis...
 - A flood of available information
 - Different modes of communication
- Let's take advantage of such information
 - Logs of conversations
 - Archive of documents (email attachments, blogs, personal web pages...)
 - Human-computer interactions
 - Social aspect of the communication and collaboration



The Vision (II/II)

Create a system to supports innovation and creativity DISCUS: Distributed Innovation and Scalable

Collaboration in Uncertain Settings

- •• The tools available
 - Web portals
 - Collaboration tools (message boards, chats, blogs...)
 - Genetic algorithm (Interactive, Human-based, and Parallel GAs)
 - Chance discovery (KeyGraphs and Influence Diffusion Models)
 - Data and text mining
 - Information retrieval



The Web as a Playground











DISCUS Applications					DISCUS Integrated Web Interface (DIWI)						
DISCUS Service Abstraction Layer											
DISCUS Workflow					Functional Scenario Definition						
						Scenario Engine					
DISCUS Abstraction Layer											
Collaboration Integration Layer					iGA	Chance I	Discovery	HBGA	Models		Visualization
On-line archiving Topic tracking/ident			tifica	tion	Core Text Mining		Docu	Document Analysis			
Conference Technology		oration ructure	Knowledge Sharing			Data Mining Engine				Webcrawlers	













What About The Pieces?



Relevant, Salient, and Fortuitous Events

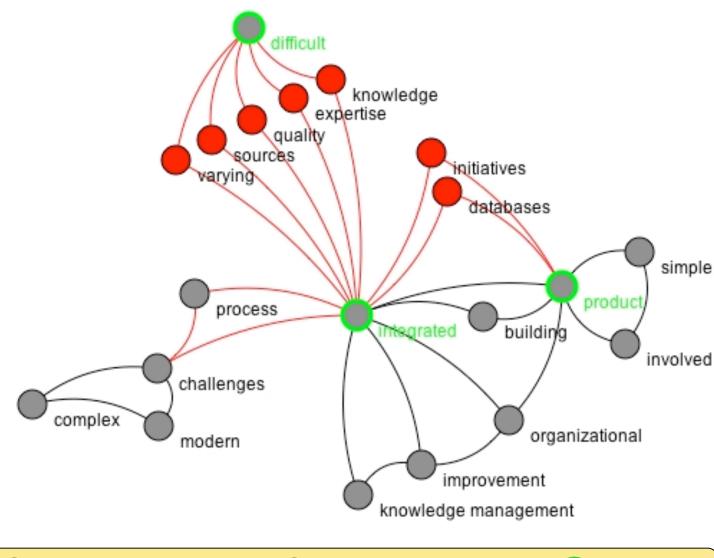
- Innovation requires to identify relevant events
- On-line communication:
 - tend to be superficial
 - take the form of scenarios
 - logs of the communication may be available

KeyGraphs are:

- a tool for scenario visualization
- a method for chance identification
- computation embodiments
- a tool for externalization and discussion



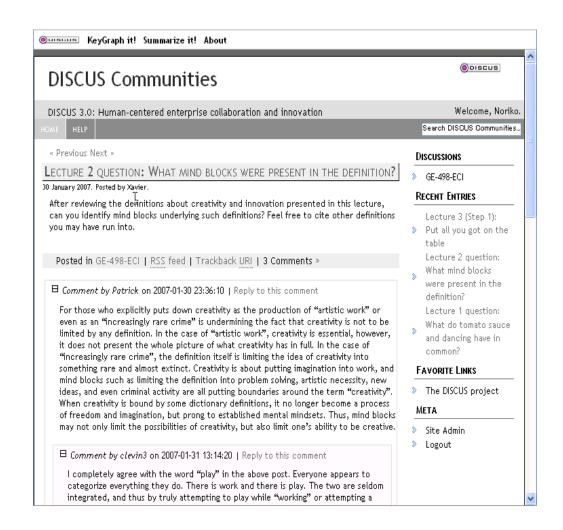
What is a KeyGraph?

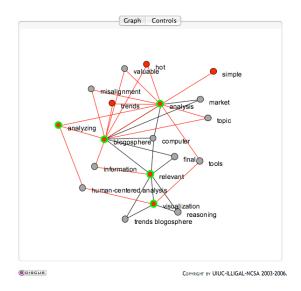






Keygraph & HBGA Box







How Can I Compute a KeyGraph?

- Document Processing (D')
 - Document compactation (stop-word removal and word stemming)
 - Phrase construction (most frequent work combinations)
- \longrightarrow Extraction of high-frequency terms ($N_{hf} \subset D'$)
- $\bullet \bullet$ Extracting links for all $N_{hf} \subset D'$ (top ranking association)

$$key(w) = 1 - \prod_{g \in G} \left[1 - \frac{based(w,g)}{neighbors(g)} \right] \qquad based(w,g) = \sum_{s \in D'} |w|_s, |g - w|_s,$$

$$neighbors(w) = \sum_{s \in D'} \sum_{w \in s} |w|_s, |g - w|_s,$$

- Extracting key links among N_{hf} and N_{hf} using the assoc metric
- Keyword identify useful bridges among clusters (N_{hf} UN_{hf})



But, Aren't We Talking About A Group Activity?



Influence Diffusion Models

Influence Diffusion Model (IDM)

- Analyze the influence factors in a communication
- Two main influence factors:
 - Turning point messages
 - Role play identification

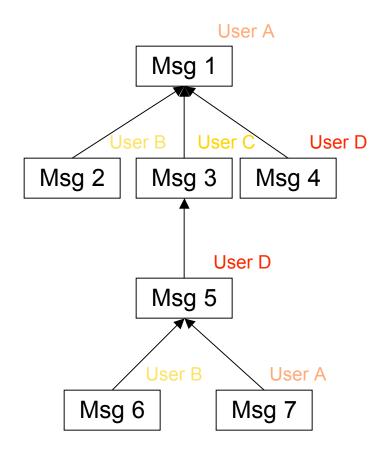
Help identify communication roles and blocks

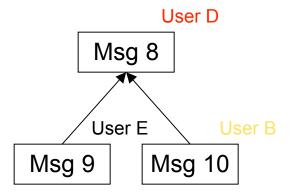
- Strong opinion leaders (trend creators)
- Communication facilitators (trend publishers)
- Critical mass for a blossom communication (early adopters)
- Communication dumper (slow adopters)
- Disruptors (rejecters)



Structure on an On-line Communication

IDM and structured bulletin boards

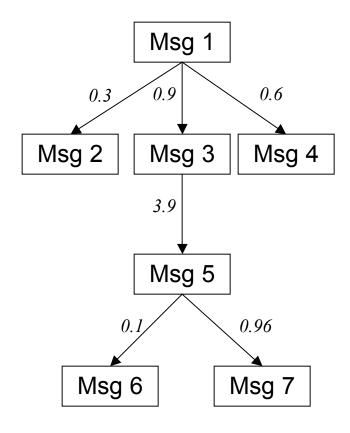


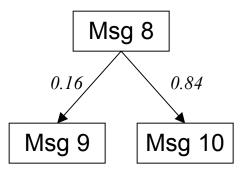




Influence on an On-line Communication

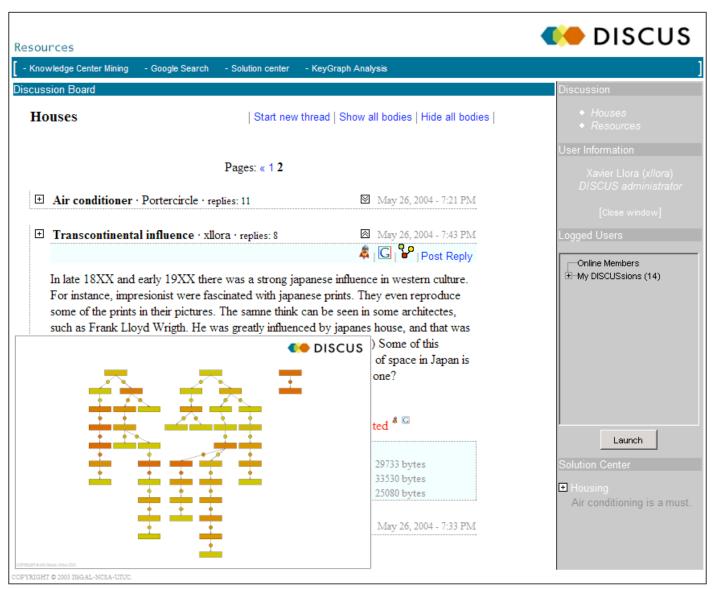
IDM and structured bulletin boards





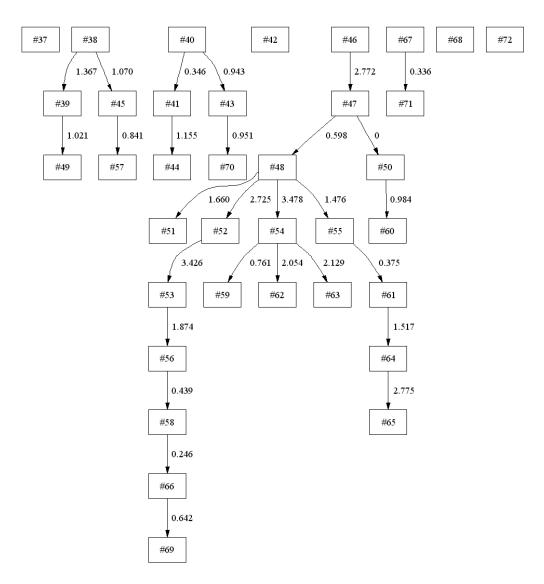


A Real Prototype





A Real Marketing DISCUSsion





Quantifying Influence on a Real Focus Group

term ranking↓

Talking.							
	IDM rank	inf	hits rank	score			
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	phone cell peopl featur battery dissatisfact phonebook call answer internet put gp camera devic life memory keyboard player don song benefit daily day futur number depend side walky	inf 67 50 9 7 6 5 4 4 3 3 3 3 3 2 2 2 2 1 1	phone cell peopl featur comput don call thins talk battery sp number internet make feel devic defin function servic cellphon keyboard ad home problem technology lot simply person	0.07941 0.05476 0.01858 0.01699 0.01304 0.01025 0.01005 0.00943 0.00936 0.00840 0.00747 0.00747 0.00747 0.00702 0.00675 0.00661 0.00627 0.00611 0.00609 0.00595 0.00579 0.00579 0.00570 0.00555 0.00537 0.00524 0.00521 0.00519			
29 30	feel case	1 1	camera free	0.00517 0.00512			

individual ranking¥↓

	IDM rank	inf	hits rank	score
1	Yuichi	63	P060	0.321
2	P060	55	P045	0.294
3	P045	51	P073	0.202
4	P073	40	P078	0.087
5	p046	26	⊳046	0.068
6	P078	9	Yuichi	0.027

Exclude high frequent terms

individual ranking↓

	IDM rank	inf	hits rank	score
1	P060	32	p046	0.301
2	P045	28	P060	0.265
3	p046	24	P045	0.229
4	P073	17	P078	0.105
5	Yuichi	13	P073	0.095
6	P078	4	Yuichi	0.004

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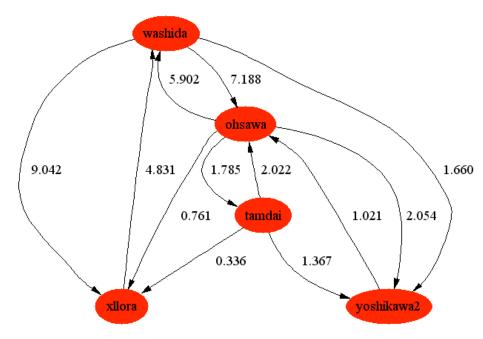


Mining the Network of Influence

- Were focused on semantics to exclusion of the social network.
- Thought that network visualization might be as powerful for reflection as social.

Primary solution:

Incorporate influence diffusion methods.





Putting the Zoom in Zoom-Zoom-Zoom

- Work w/ Hakuhodo, no. 2 Japanese advertising firm.
- DISCUS in use for design of concept car by Mazda.
- Innovation in marketing v. warfighting: Changing consumer vs. changing adversary.







And Where is The GA?



Creativity, Innovation, and Genetic Algorithms?

- The Design of Innovation (Goldberg, 2002)
- Selection+Mutation=Improvement
 - Mutation makes local changes
 - Selection accepts the better ones
 - Total Quality Management: continual improvement
- Selection+Recombination=Innovation
 - Combine notions to form ideas
 - The recombined ideas undergo a selection process for acceptance or rejection



Human-Based Genetic Algorithms

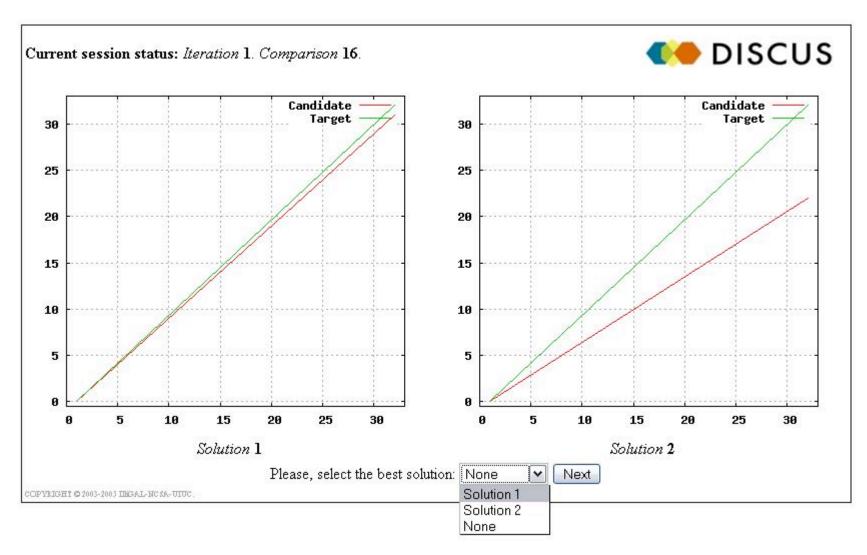
- ◆ A simple collaborative effort (Kosorukoff & Goldberg, 2002)
- A pool of possible future scenarios and chances
- Two activities: selection and scenario creation
- Scenarios and chances are generated by participant
 - Free form creation
 - Recombine previous scenarios
 - Guided process supported by chance discovery techniques

Group activity

- One or more groups
- Sequential or parallel activities
- Different degrees of connectivity and information exchange

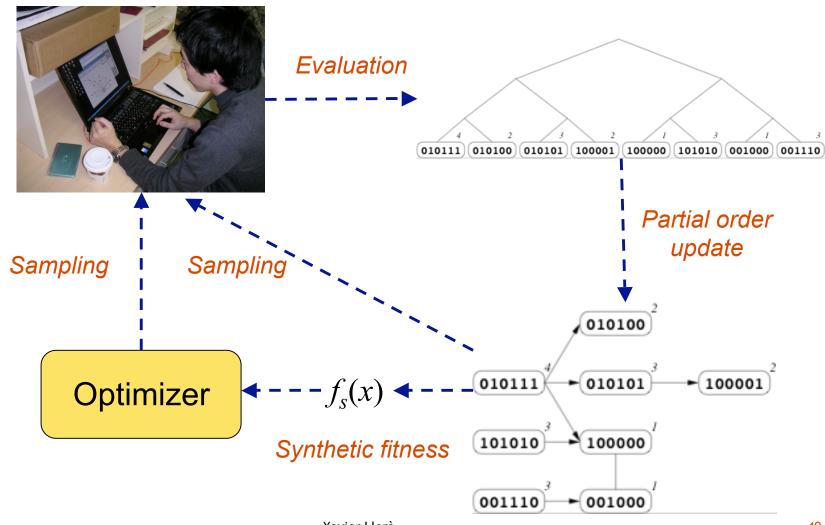


DISCUS, IGA, & Research



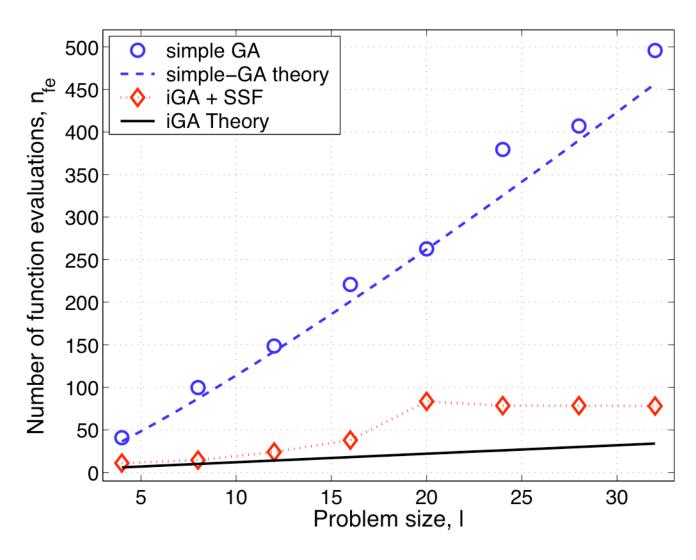


User Subjective Functions





Pilot Experiment





Example I: Affinova IDDEA

- Concept design: Create new product candidates
- Affinova (http://www.affinnova.com/)

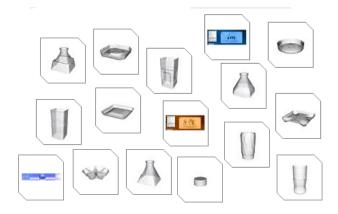




2. Featurize



3. Create alternatives



4. Generate alternative, involve customers, and iterate















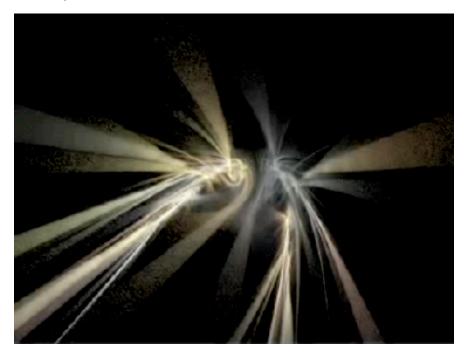
Example II: The Electronic Sheep

- Proposed by Scott Draves (http://electricsheep.org/)
- A form of aesthetic evolution, a concept first realized by Karl Sims
- The goal:
 - Animate and evolve artificial life-forms know as sheep
 - Reference to Philip K. Dirk's novel
- Use screensavers to:
 - Create a distributed rendering farm
 - Collect user votes on favorite sheep
- Popular sheep life longer and generate new sheep
- Search space:
 - The space of parameters of fractal flames, a generalization and refinement of the Iterated Function System (IFS).
 - Each sheep is defined by 240 floating point values to optimize



Example II: The Electronic Sheep

Sheep #1700



Sheep #110345149





Example III: Emotional Prosody

- Cecilia Alm and Xavier Llorà [Alm & Llora, 2006] (http://www.i-discus.org)
- The problem:
 - Text-to-speech (TTS) synthesis (given a text the associated speech is synthesized)
 - The lack of emotion (neutrality) makes the TTS synthesis sound unnatural
- •• The goal:
 - Adjust the TTS to incorporate emotional prosody
 - Spoken text should sound sad, angry, happy, etc.
 - Very useful for story telling or automated audio book generation
- Users can easily discern the emotional prosody, but hard to explain why
- Search space:
 - Several parameters can be tweak to modify the prosody (6 per word)
 - These parameters define the prosody search space



Example III: Emotional Prosody

Sad		Angry	
Strawberry		Strawberry	
Tan-tan-tan		Tan-tan-tan	
Bubhalos		Bubhalos	



Beyond and Above



DISCUS in Combat Coordination: SAINT

- SAINT: Semantics, Adaptation, and Influence in Networked Teams
- Funded extension for enhancement of command communication and innovation to US Air Force.
- Key elements of the proposal:
 - Tighter integration of influence and semantics.
 - Seamless integration of humans and computers.
- Seeking integration into Air Operations Centers (AOCs).



Toward Seamless H-C Creativity

Building block formation and mapping. Mine key terms and relations and form building blocks or conceptual clusters.

Chromosome formation and interaction. Develop modified vector approaches moving toward Bayesian models of term co-existence.

Building block social evaluation. Use IDM process for social evaluation of building blocks.

Conceptual chromosome fitness evaluation. Build fast, accurate models of human preference to be used in lieu of H evaluation.

Idea generation. Combine subsystems for effective HC creative idea generation.



Building Block on Communication Channels

- Example conducted on one email account
- 450 emails approx.
- •• Low traffic email box
- No spam

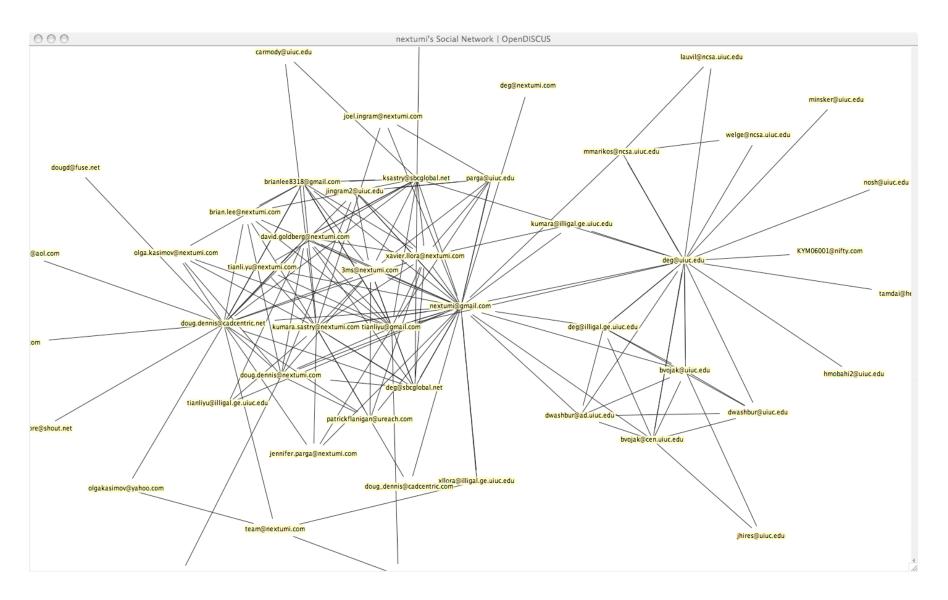


Social Network Analysis

- Email box content extraction and processing
- Following the DISCUS experience we heavily used visualizations
- Visualization of data and analysis results
- A first step involve identifying key players
 - Social network visualization
 - Degree ranking distribution analysis visualization
 - Betweenness/centrality analysis visualization
 - HITS analysis visualization
- IDM vs SN analysis provides a way analysis corporate versus community communication patterns

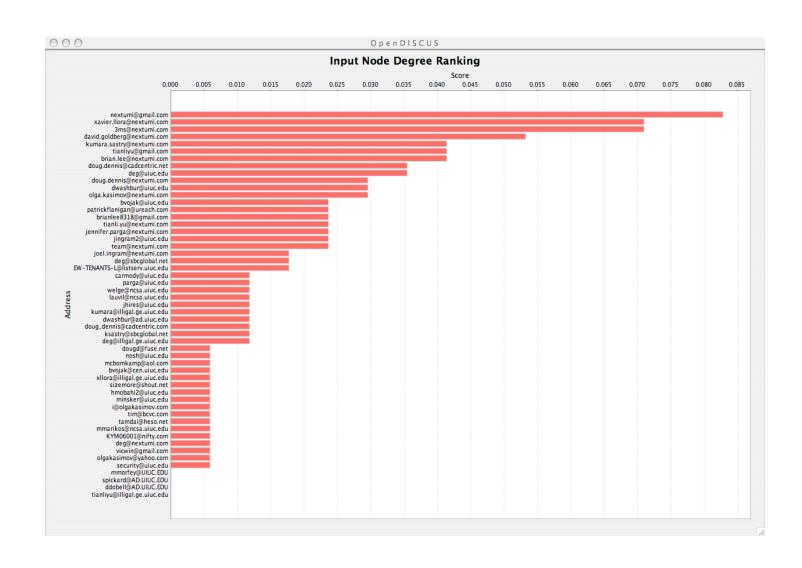


Social Network Visualization



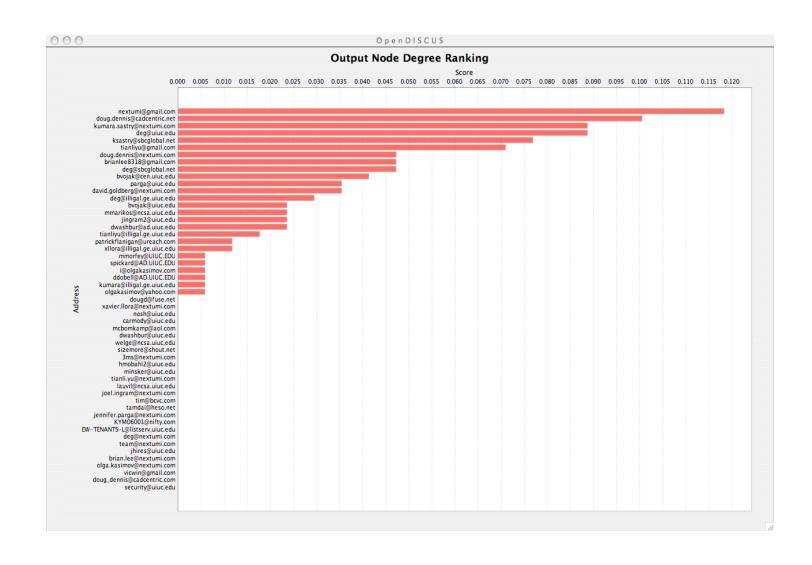


Degree Ranking Distribution (Input)



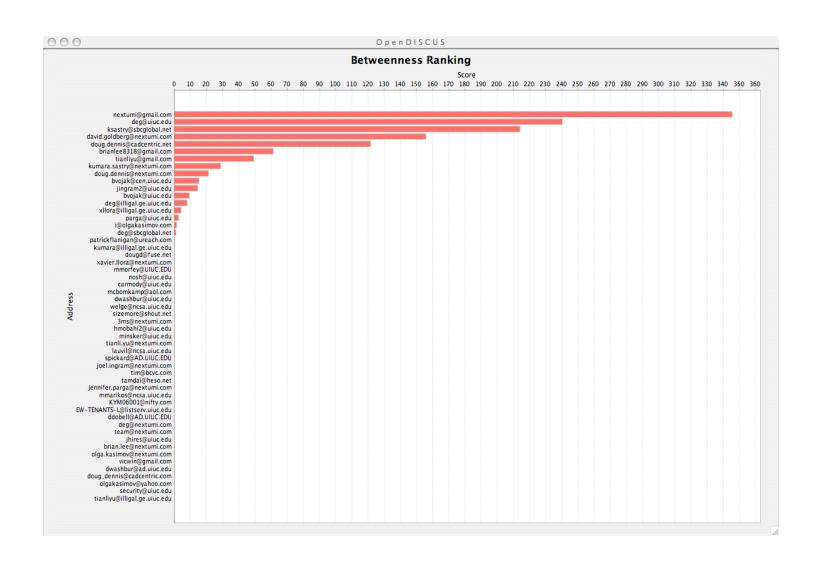


Degree Ranking Distribution (Output)





Betweenness/Centrality



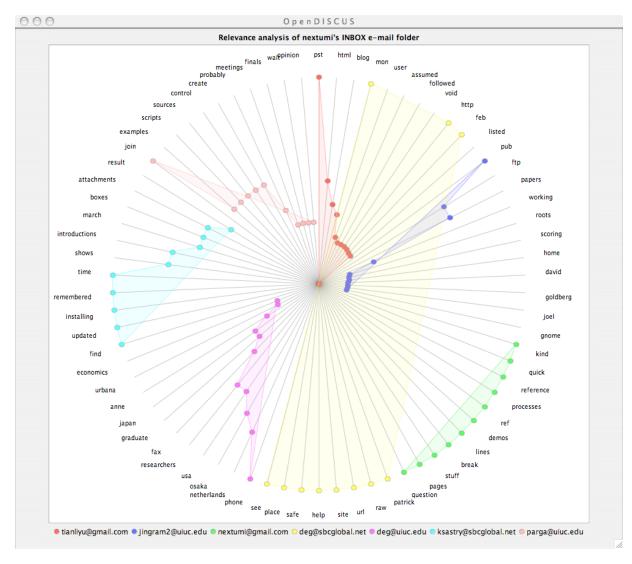


Content Analysis

- Email box processed content analysis
- Visualizations
 - Key self/non-self discriminant terms.
 - For a given user, we build a model that distinguishing self from non-self email.
 - It works remarkably well.
 - Terms can be ranked according to their weight.
 - Then all terms are rendered and connected based on weight and grouped by users (useful to identify overlapping and differences among user's topics)
 - Communication topics
 - Identification
 - Transition detection

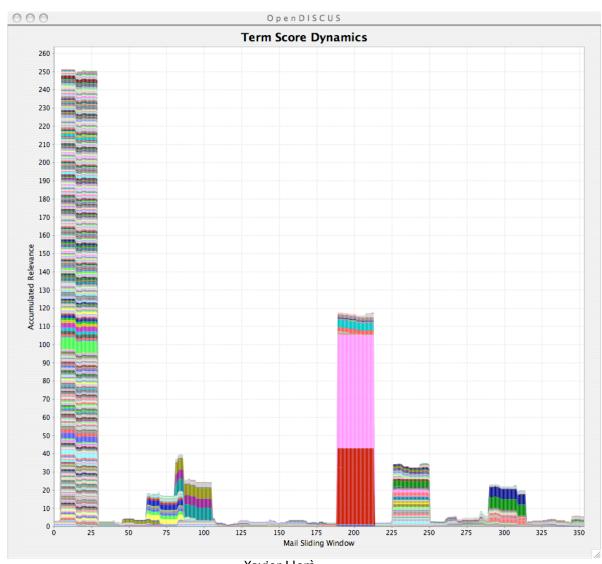


Self/non-selft Discriminant Terms



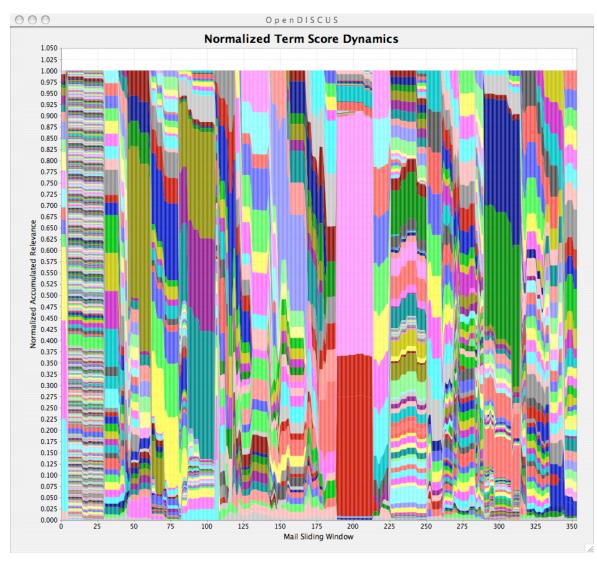


Term Dynamics



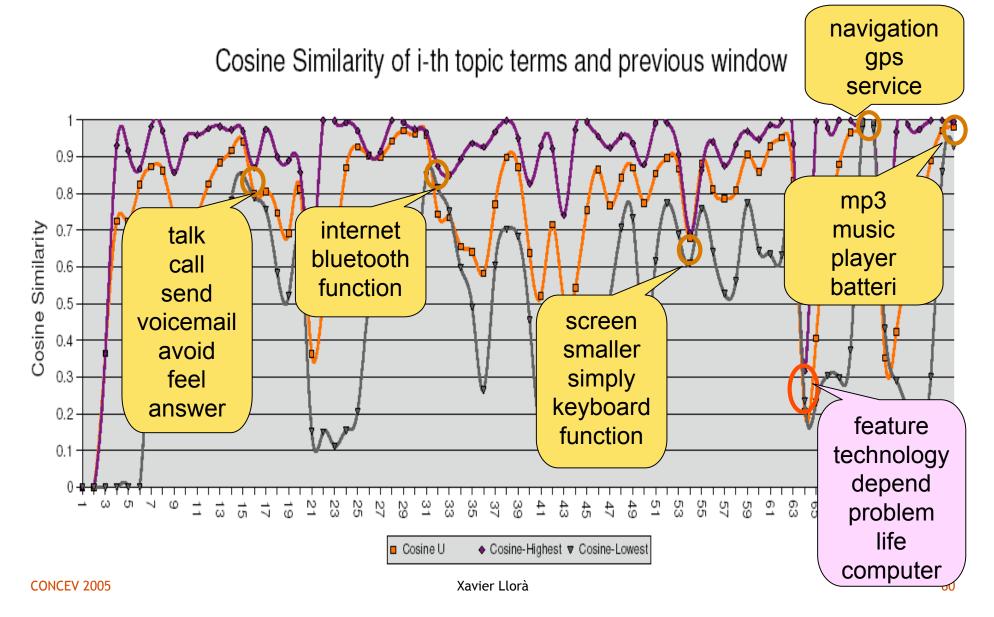


Term Dynamics





Detecting Topic Transition in a Real DISCUSsion





The Take Away Message

The question:

"Could it be possible to take advantage of computer-mediated communication nature to support human innovation and creativity processes?"

The Answer:

Yes

- The key elements to successfully support innovation and creativity
 - Genetic algorithms
 - Chance discovery
 - Collaboration tools over the net
 - Data and text analysis tools
 - Visualization techniques



More Information

Contact us

- Xavier Llorà (xllora@illigal.ge.uiuc.edu)
- David E. Goldberg (<u>deg@illigal.ge.uiuc.edu</u>)

Visit

- DISCUS site (http://www-discus.ge.uiuc.edu/)
- IlliGAL blog (http://illigal.blogspot.com/)
- IlliGAL web site (http://www-illigal.ge.uiuc.edu/)
- The LINK aliance (http://www.ui-link.org/)

Book:

Goldberg, D. E. (2002). The Design of Innovation. Boston, MA:
 Kluwer Academic, (http://www-doi.ge.uiuc.edu/)